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Supreme Court No. R- 16-0047

PETITION TO AMEND RULE 38, ARIZONA RULES OF SUPREME COURT

Pursuant to Rule 28 of the Arizona Rules of the Supreme Court, the William E. Morris Institute for Justice on its own behalf and on behalf of Community Legal Services, Southern Arizona Legal Aid and DNA-People's Legal Services submits this Petition to Amend Rule 38 of the Arizona Rules of Supreme Court to clarify the rule to simplify the requirements for registered in-house counsel to provide volunteer legal services through an approved legal services program.

In support of this petition, the petitioners state the following:

Statement of Interest

The William E. Morris Institute for Justice is a non-profit program established to advocate and litigate on behalf of the interests of low-income Arizonans. We work closely with the federally funded legal services programs and community groups. Community Legal Services, Southern Arizona Legal Aid and DNA-People's Legal Services are the three federally funded legal services programs in Arizona that provide civil legal services to low-income Arizonans throughout the state. They engage with private attorneys, including in-house counsel, to be volunteer lawyers.

The petitioners, who are the front line providers of legal services to low-income persons, know firsthand the huge unmet legal needs in this state. The purpose of the rule

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change is to address some confusion concerning the requirements for in-house counsel to volunteer on an unpaid basis with approved legal services organizations and to provide a solution to that confusion so that registered in-house counsel can more easily provide pro bono civil legal services to those in desperate need of their legal assistance.

I. Background to Proposed Rule Changes

In the summer of 2011, the State Bar of Arizona established the Access to Justice Task Force to look at ways to increase access to justice for Arizonans. This broad-based task force came up with several recommendations. One of the recommendations was to increase the number of attorneys available to provide pro bono services to low-income Arizonans. One part of the recommendation was to permit retired Arizona lawyers and registered in-house counsel to provide pro bono services and to require these attorneys to provide pro bono services through an approved legal services organization. The recommendation was presented to the State Bar.

A. Rule 38 State Bar Petition Filed in 2012

In May 2012, the State Bar submitted Petition No. R-12-0028 to Amend Rule 38 to the Court. The amendment to Rule 38 had two components. First, the amendment clarified and simplified the rules allowing retired Arizona attorneys and registered inhouse counsel to provide pro bono services. Second, it required that these attorneys provide pro bono service through an approved legal services program that would provide the attorneys with the necessary resources, supervision and insurance coverage. The rationale for these changes was simple: to increase the number of attorneys available and willing to take on pro bono assistance to serve Arizonans who need legal assistance.

The Court approved the petition on an emergency basis on January 1, 2013, with the comment period to end May 21, 2013. The changes to Rule 38 made on the emergency basis were the following:

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Rule 38. Special Exceptions to Standard Examination and Admission Process

- (e) Authorization to Practice Law for Attorneys Volunteering with Approved Legal Services Organizations.
 - 1. Purpose. Individuals admitted to the practice of law in Arizona—Attorneys have a responsibility to provide competent legal services for all persons, including those unable to pay for such services. As one means of meeting these legal needs, attorneys who otherwise are not allowed to practice law in Arizona may volunteer to provide civil legal assistance to individuals who are unable to pay for such services under limited circumstances.
 - A. Aan attorney who is or was admitted to practice law for at least five (5) years in the courts of any state, district, or territory of the United States (other than Arizona) who volunteers to provide civil legal assistance to individuals who are unable to pay for such services is allowed to do so, under limited circumstances, under this rule. An attorney may be admitted to practice for the limited purpose of providing such assistance as an unpaid volunteer in association with an approved legal services organization so long as that organization employs at least one Arizona attorney not admitted pursuant to any provision of this rule.
 - B. An attorney who is registered as in-house counsel pursuant to Rule 38(h) may provide assistance as an unpaid volunteer in association with an approved legal services organization so long as that organization employs at least one Arizona attorney not admitted pursuant to any provision of this rule. An attorney who qualifies under this provision need not comply

with the certification requirement of paragraph (e)(3) of this rule.

2. Definitions.

B. A 'Rule 38(e) attorney' is any person who is or was admitted to practice in the courts of any state, district, or territory of the United States of America (other than Arizona), and who is not registered as in-house counsel pursuant to Rule 38(h), and ...

In short, these emergency changes allowed registered in-house attorneys to rely on their required registration as evidence and approval of their ability to provide legal services to needy people in association with an approved legal services organization. The in-house counsel were not required to meet any other registration requirements in order to volunteer.

Subsequently, only the Association of Corporate Counsel ("Association") submitted comments to the petition. The Association supported the petition but suggested additional changes to remove the restriction that pro bono services must be performed through an approved legal services organization and instead allow in-house counsel to provide pro bono services directly. The State Bar opposed the Association's proposal but suggested that the matter be referred to the Bar's In House Counsel Committee and other stakeholders for further consideration and study.

B. Supreme Court Amendments to State Bar Petition

Subsequently, on September 12, 2013, the Court proposed amendments to Petition No. 12-0028 and re-opened the comment period until October 23, 2013. The Court's proposed amendments to the petition were the following:

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Rule 38. Special Exceptions to Standard Examination and Admission Process

- (e) Authorization to Practice Law for Attorneys Volunteering with Approved Legal Services Organizations
 - 1. *Purpose*. Attorneys have a responsibility to provide competent legal services for all persons, including those unable to pay for such services. As one means of meeting these legal needs, this rule allows certain attorneys who otherwise are not allowed to practice law in Arizona may to volunteer to provide civil legal assistance to individuals who are unable to pay for such services under limited circumstances.
 - A. An attorney who is or was admitted to practice law for at least five (5) years in the courts of any state, district, or territory of the United (sic) may be admitted to practice for the limited purpose of providing assistance as an unpaid volunteer in association with an approved legal services organization so long as that organization employs at least one Arizona attorney not admitted pursuant to any provisions of this rule.
 - B. An attorney who is registered as in-house counsel pursuant to Rule 38(h) may provide assistance as an unpaid volunteer in association with an approved legal services organization so long as that organization employs at least one Arizona attorney not admitted pursuant to any provision of this rule. An attorney who qualifies under this provision need not comply with the certification requirement of paragraph (e)(3) of this rule.
 - 2. Definitions.

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B. A 'Rule 38(e) attorney' is any person who is or was admitted to practice in the courts of any state, district, or territory of the United States of America, is not registered as in-house counsel pursuant to Rule 38(h), and

- 3. *Certification*. An attorney who seeks authorization to practice law under this rule shall file with the clerk of the Supreme Court of Arizona an application including:
 - a certificate from the highest court or A. agency in the state, territory, or district in which the applicant is presently licensed to practice law documenting that the applicant has fulfilled the requirements of active bar members for at least five years preceding the date of the application, and that the applicant has not been disciplined for professional misconduct by the bar or highest court of the state, territory, or district during the last 15 5 years; provided that an attorney who is registered as in-house counsel pursuant to Rule 38(h) shall fulfill this requirement by providing a copy of his or her current Arizona Certification of Registration of In-House Counsel;

C. a sworn statement by the applicant that he or she

iii. has not been disciplined by the bar or courts of any jurisdiction during the last fifteen five years, and

The State Bar filed comments in opposition to the revisions to the petition. The

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Association of Corporate Counsel also filed comments requesting that at a minimum, the emergency measures be made permanent. On November 14, 2013, the Court approved the amended petition on a permanent basis as of that date.

C. The Final Amended Rule Appears to Retreat from the Intent of the Petition to Facilitate the Volunteer Efforts of In-House Counsel

The initial petition approved on an emergency basis recognized that registered in-house counsel already are allowed and authorized to practice law in this jurisdiction, and extended their ability to provide pro bono assistance to an underserved population under the authority of an approved legal services organization based on their prior registration. The emergency language essentially opened the door for registered in-house counsel to use their legal skills for the greater good.

The rule as amended on a permanent basis, with all due respect, appeared to take a step backward and closed that door. The rule appears to treat registered in-house counsel - already allowed to practice law in this jurisdiction -- the same as, for example, an outof-state lawyer who retires to Arizona and who otherwise has no ability to practice law in this jurisdiction. Unlike the retired non-Arizona lawyer, a registered in-house counsel already has filed an application and is on record with the State Bar of Arizona. A registered in-house counsel receives a bar number, appears on the State Bar's website as a registered in-house counsel, and is entitled to appear in cases for his or her employer. Despite these differences, the rule as amended on a permanent basis, treated the in-house counsel like attorneys who are not authorized to practice in Arizona and required that in order to provide pro bono services they had to meet the additional certification requirements in Rule 38(e)(3)(C) and submit the paperwork to the State Bar to wait for approval. In several respects the additional requirements appear duplicative of some of the requirements in Rule 38(a)(3) and in other ways impose additional criteria on the inhouse attorney that are not required for their initial registration. The certification process also has delays that inhibit the volunteer efforts of the in-house attorneys. These changes have led to confusion and the need for clarification.

II. Proposed Rule Changes

To address the confusion and clarify the requirements for in-house lawyers to perform volunteer work, petitioners propose returning to the clear intent of the emergency rule change and exempting registered in-house counsel from the additional filing requirements in Rule 38(e). Registered in-house counsel are conceptually different from other lawyers covered by Rule 38(e). Unlike the retired out-of-state lawyer, registered in-house counsel already file a "verified application;" certify that the applicant "has read and is familiar with the Arizona Rules of Professional Conduct;" pay an application fee; and take the required course on Arizona law. Rule 38(a)(3). If registered, they then are allowed to practice law in this state for their employers and may apply to appear pro hac vice for their employers. Rule 39(a)(10). And, as noted above, they receive a State Bar number and appear on the State Bar's website. The petition proposes that Rule 38(a) be revised to affirmatively state that in-house counsel may volunteer with approved legal services programs without meeting any additional filing requirements and that Rule 38(e) be revised to make it clear that in-house attorneys are not required to comply with Rule 38 (e) certification requirements. I

The proposed rule changes are the following:

Rule 38. Special Exceptions to Standard Examinations and Ad-mission Process

(a) In-house Counsel

9. Except as provided in this rule, the holder of a valid and current Registration Certificate shall be entitled to the benefits and responsibilities of active members of the State Bar of Arizona, and shall be subject to the jurisdiction of the courts and agencies of the State of

In 2016, there were additional changes to Rule 38(a)(10), the in-house counsel rule, that specifically exempted in-house counsel from the pro hac vice requirements for pro bono work performed under Rule 38 (e). This petition follows that example.

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Arizona and to the State Bar of Arizona with respect to the laws and rules of this state governing the conduct and discipline of attorneys to the same extent as an active member of the State Bar. A Registration Certificate shall not authorize the registrant to provide legal services to any person or entity except when providing legal services to the one for which the registrant serves as in-house counsel, or its parents, subsidiaries or affiliates, or when providing legal services under Rule 38(e) legal assistance as an unpaid volunteer in association with an approved legal services organization as defined in Rule 38(e)(2)(C).

In providing legal services to the lawyer's employer, a 10. lawyer who has been issued a Registration Certificate under this rule may also secure admission pro hac vice in Arizona to provide the services authorized in the paragraph complying with preceding by requirements of Rule 39 of these rules. A lawyer who has been issued a Registration Certificate under this rule may provide legal assistance as an unpaid volunteer in association with an approved legal services organization as defined in Rule 38(e)(2)(C) services under Rule 38(e) without securing admission pro hac vice.

Rule 38(e) Authorization to Practice Law for Attorneys Volunteering with Approved Legal Services Organizations.

2. Definitions.

B. A "Rule 38(e) attorney" is any person who is or was admitted to practice in the courts of any state, district, or territory of the United States of America and

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- iv. neither asks for nor receives compensation of any kind for the legal services to be rendered hereunder; and
- v. is certified under paragraph (e)(3) of this rule-; and
- vi. is not registered as in-house counsel pursuant to Rule 38(a).

- 3. Certification. An attorney who seeks authorization to practice law under this rule shall file with the clerk of the Supreme Court of Arizona an application including:
 - a certificate from the highest court or agency in Α. the state, territory, or district in which the applicant is presently licensed to practice law documenting that the applicant has fulfilled the requirements of active bar members for at least five years preceding the date of the application, and that the applicant has not been disciplined for professional misconduct by the bar or highest court of the state, territory, or district during the last 5 years; provided that an attorney who is registered as in-house counsel pursuant to Rule 38(h) shall fulfill this requirement by providing a copy of his or her current Arizona Certification of Registration of In-House Counsel;

III. Why This Rule Change Matters

Arizona was hit particularly hard by the economic recession several years ago, and continues to have a high percentage of low-income persons. In October 2016, 975,447 persons received food stamps and 1,608,851 persons received medical care through the Arizona Health Care Cost Containment System ("AHCCCS"). "State of Arizona Department of Economic Security Family Assistance Administration Statistical Bulletin October 2016." https://des.az.gov/sites/default/file/dl/dbme_statistical_bulletin_10_2016.

pdf. (pages 3 and 4, respectively). The latter percentage represents over 20% of our population.

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The Census Bureau estimates that as of July 2015, approximately 17.4% of Arizonans or almost 1.2 million Arizonans fell below the federal poverty level. http://census.gov/quickfacts/table/PST045215/04. The federal poverty level for one family of three \$21,160. and for a 2016 is \$11,880 person in http://aspe.hhs.gov/poverty/16fedreg.shtml. Persons who meet or slightly exceed these amounts are not able to hire lawyers. Although low-income, these persons often have significant and life altering legal claims. Their legal issues include such important benefits as the right to healthcare, food stamps or Supplemental Security Income; the right to unemployment insurance benefits; compensation for consumer scams; the right to obtain decent and stable housing under subsidized housing programs; the right to remain in private rental housing under fair eviction court practices; mortgage and home ownership claims: the need for child custody and support; the need to obtain guardianships and protection from abuse by those close to them.

Legal services programs and their volunteer lawyers' programs provide the primary and often the only source of legal representation available to low-income Arizonans. On any given day, over 600 persons contact the three legal services programs seeking legal assistance! With limited staff and resources, the three legal services programs cannot on their own assist all the persons who have legal needs. The result is that the legal services programs rely on the private bar to volunteer so that more persons can have the benefit of legal assistance. This assistance may be in conducting clinics to help persons fill out required court papers to representation at administrative hearings and in court.

When persons with limited incomes cannot afford to hire an attorney and they cannot obtain assistance from the legal services program or a volunteer/pro bono attorney, they must fend for themselves in administrative and judicial processes that are unfamiliar and difficult to navigate. Registered in-house counsel have many years of

legal experience that can be put to good use meeting the huge unmet legal needs of our 2 citizens. This petition accomplishes this worthy goal. 3 Conclusion The need for pro bono legal services for those traditionally underrepresented is so 4 great that any perceived or actual hindrance to in-house counsel who want to volunteer 5 through an approved legal services organization should be removed. Therefore, for all 6 the above reasons, the William E. Morris Institute for Justice on its own behalf and on 7 behalf of Community Legal Services, Southern Arizona Legal Aid and DNA-People's 8 Legal Services requests that this Court approve this Petition and amend Rule 38 as 9 requested above. 10 Respectfully submitted this 16th day of December 2016. 11 12 WILLIAM E. MORRIS INSTITUTE FOR JUSTICE 13 14 By /s/Ellen Sue Katz Ellen Sue Katz 15 William E. Morris Institute for Justice 3707 North Seventh Street, Suite 220 16 Phoenix, Arizona 85014 17 Original electronically filed with the 18 Clerk of the Supreme Court of Arizona 19 this 16th day of December 2016 20 Copy of the foregoing emailed this 16th day 21 of December 2016, to: 22 John A. Furlong 23 General Counsel State Bar of Arizona 24 4201 North 24th Street, Suite 100 Phoenix, Arizona 85016-6266 25 John.Furlong@staff.azbar.org 26 27 By: /s/ Ellen Sue Katz

28